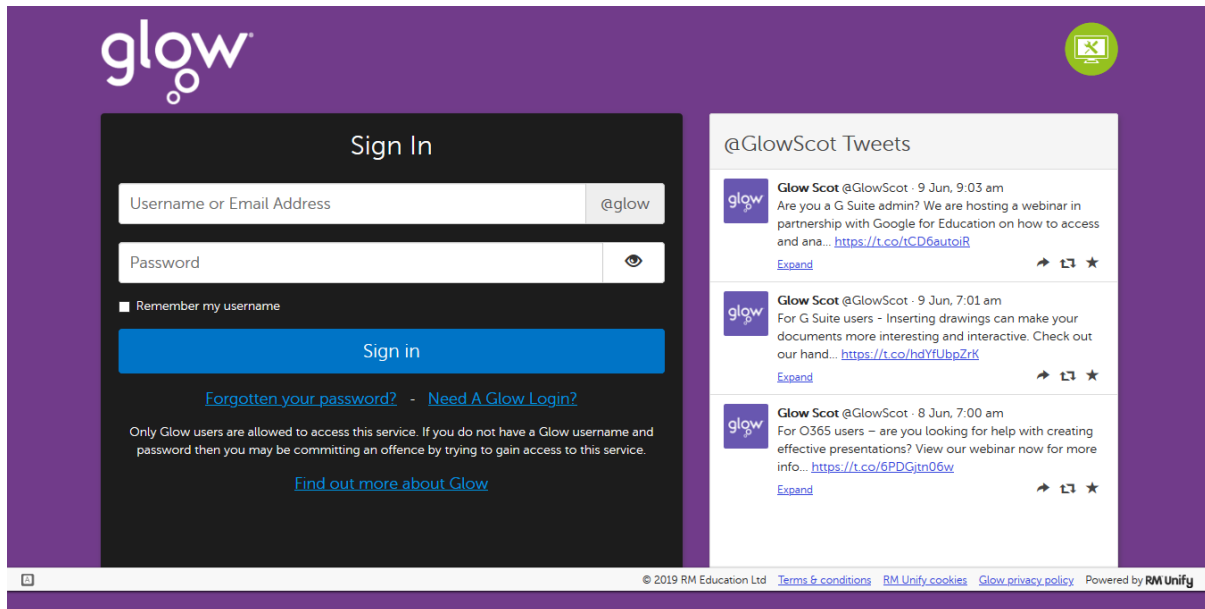




Glow Frequently Asked Questions



1. How do I access Glow?

Go to the website

<https://sts.platform.rmunify.com/account/signin/glow> or search for “glow login” online. The correct can be seen in the image above.

2. What computer / device can I use to access Glow?

Any internet enabled device with a web browser. For example, a PC, Laptop, Tablet, iPad, or games console such as Xbox or PlayStation.

3. I do not know the username / password. How can I log in?

Let us know via email and we will try our best to

e-mail: grangemouthhighschool@falkirk.gov.uk

4. What is Teams?

Teams is a place where teachers issue pupil work. Inside teams this is called an 'assignment'. Pupils upload their completed work and return the assignment to the teacher for feedback.

5. How do I access Teams?

There are 2 main ways to access Teams.

1. Log into the glow website and click the Teams tile.



2. Download the Teams app on your smartphone or PC. Search your app store or use the links below.

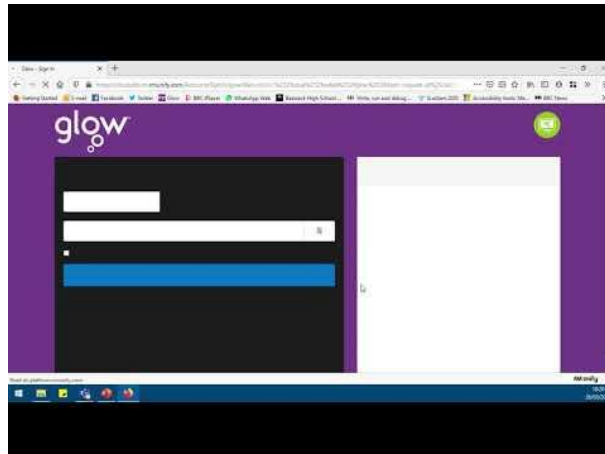
 Google Play	https://play.google.com/store/apps/details?id=com.microsoft.teams&gl=GB
 App Store	https://apps.apple.com/gb/app/microsoft-teams/id1113153706
 Microsoft	https://www.microsoft.com/en-us/microsoft-365/microsoft-teams/download-app

When you sign into teams, you will see a list of all classes assigned to you.

6. How do I view / return an assignment on Teams?

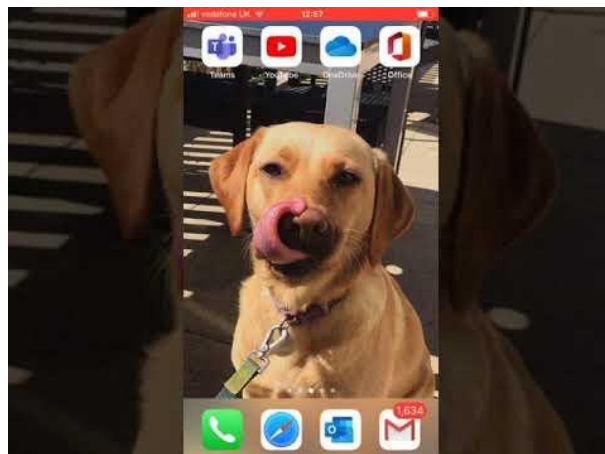
The steps are slightly different and depend on the device you are using. Below is a collection of videos that can help you get started.

Hand in an assignment using a PC or Laptop:



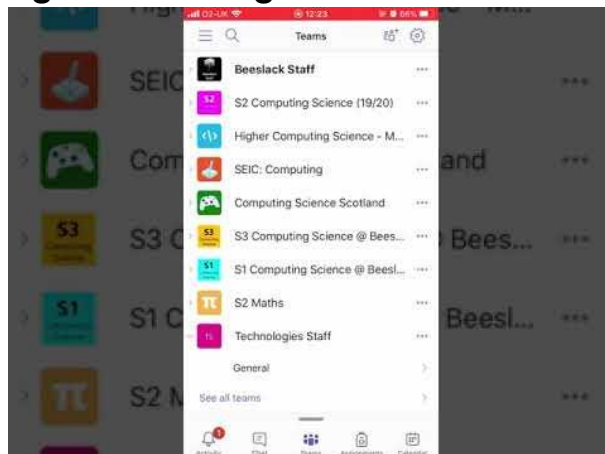
(<https://www.youtube.com/watch?v=IRPVFyEKbvU>)

Hand in an assignment using an iPhone:



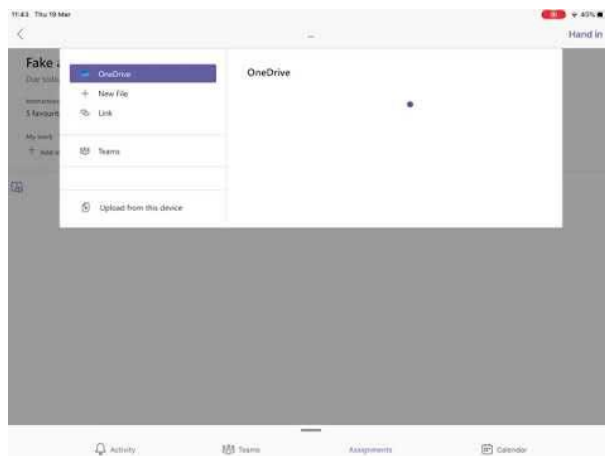
(https://www.youtube.com/watch?v=oHCCa_mOWMQ&feature=emb_logo)

Hand in an assignment using a mobile or tablet computer:



(https://www.youtube.com/watch?time_continue=23&v=keypb4d0Hws&feature=emb_logo)

Hand in an assignment using an iPad:



(https://www.youtube.com/watch?v=MhpNvUnrvws&feature=emb_logo)

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Wash your hands.



Use a tissue for coughs and sneezes.



Avoid touching your face.

www.nhsinform.scot/coronavirus